



PRIVACY POLICY

The following Privacy Policy – according to article 13 of General European Regulation on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (hereinafter referred to as “GDPR”) aims to describe how the personal data are processed.

ENGIE EPS S.A. (hereinafter “EPS” or “the Company”), registered office at 28, rue de Londres – 75009 Paris, is Data Controller of the user personal data gathered during the browsing activity on the site www.easywallbox.eu as well as of the personal data of the data subject gathered during the customer support service.

The protection of personal data is very important for EPS. You can contact the Ethics & Compliance Officer, writing to the following email address “privacy@engie-eps.com”

PERSONAL DATA PROCESSED

- a) Personal Data voluntary processed by the user
If the user prefers to receive news about the company, EPS has to process the identification and contact details (e-mail) of data subject.
- b) Cookie
The following web site uses cookie sent by web server (in this case, by the following web site) to the user browser, where the cookie is automatically stored on the personal computer, tablet, smartphone, etc, and re-send automatically to the server, each time that the same website is visited again.
- c) Browsing Data
The information systems and the software procedures provided for the operating of this web site, process some data involved in the internet communication protocol, during the time of the connection.

PURPOSE OF THE DATA PROCESSING

- a) Personal Data voluntary provided by the user.
The personal data provided by the user are processed to meet the needs of the user.
- a) Cookie
Through some cookies (see below the dedicated section to cookies) the user personal data could be processed to advertising and profiling purposes. With the user consent, the personal data could be processed to marketing, sales activities, study and marketing research, including marketing and tele selling, advertising material sending, statistical analysis for marketing purposes, survey about customer satisfaction.
- b) Browsing data
These personal data are not collected to connect the information to the user. This information is processed in order to gather statistical and anonymous information about the web site navigation and to control its right operating.

THE PROVISION AND REFUSAL OF PERSONAL DATA

The provision of personal data by the user is merely voluntary action, and is necessary condition, depending on the situation and use some services related to the web site and to the customer support service. Each refusal to provide personal data could not cause the lack of use of web site services. The opt-out of marketing and profiling cookie does not produce any effects for using the web site.

HOW TO PROCESS THE PERSONAL DATA



The data processing carries out with information system and organizational and logical methods strictly related to indicated purposes and are implemented all technical and procedure security measures to ensure the confidentiality, integrity, availability and resilience of data processing, in compliance with the article 32 of GDPR.

The personal data could be transferred to abroad, outside the EU also, in comply with the applicable law.

COMMUNICATION OF PERSONAL DATA

Data Controller could authorize internal parties to perform the data processing. The internal parties are “people in charge of data processing” involved in the business organization like as administrative, commercial and marketing staff, legal department, system administrator etc. Data Controller could authorize Data Processors to process the user’s and data subject data on his behalf.

DATA SUBJECTS RIGHTS

Data Controller shall provide the data subjects the exercise of the following privacy rights:

- confirmation as to whether or not personal data concerning him or her are being processed, and, where that is the case, access to the personal data, as required by the 15 article of GDPR (Right of access);
- rectification of inaccurate personal data concerning him or her or integration of him or her incomplete personal data (Right to rectification);
- erasure of personal data concerning him or her, in accordance with the reasons described in the article 17 of GDPR (Right to be forgotten);
- restriction of processing, when one or more of the cases provided by the article 18 of GDPR (Right to restriction);
- receive the personal data concerning him or her, in a structured, commonly used and machine-readable format and have the right to transmit those data to another controller (Right to data portability)

Moreover, the user has the right to make opt-out of consent of data processing, anytime, without prejudice to the lawfulness of the processing based on the consent given before the opt-out.

To exercise your rights, you can send an email with the following subject “PRIVACY”, to “privacy@engie-eps.com”.

The data subject can claim Privacy Authority, when he believes the data processing is carried out in violation of the Regulation.

COOKIE

The cookies are small text strings send by web server to the user browser, where the cookie is automatically stored and re-send automatically to the server, each time that the same website is visited again.

The cookies can be first-party cookies provided by EPS or third-party cookies. The cookies are able to allow to recognise the user device and browse the web, pointing out the user preferences and improving the user experience. The cookies aim to send customized advertising to the user.

COOKIE TYPOLOGY

Technical Cookies

Technical cookies are strictly necessary to service provisioning and they are automatically setup after the website is visited:

- Cookies allow to browse the web in the right way. In example, the user can stay connected, avoiding that the web site connects several times for accessing the next pages.
- Cookies allow to point out the user preferences during the browsing, in example, they allow to set the language;
- Cookies help to understand, through anonymous and aggregate data gathered, how the user browse the web site, providing information about visited sections, time spent on the web site or any malfunctions;



Analytical Cookie

Analytical cookies are used to collect information about website usage. The website will use this information about statistical anonymous analysis in order to improve the usage website and make the content website more interesting and relevant. This type of cookie gathers anonymous information about user activities and how he arrived on the website.

Third party cookies

Third party cookies are used in order to gather anonymous information about usage website by the user, such as Pages visited, time spent, traffic source, geographical location, age, gender and interest.

Cookies to integrate products and functions of third-party software

This typology of cookie incorporates features developed by third parties within the pages of the site, such as icons or preferences expressed on social network in order to share web site content or to use third party software services (i.e. map generating software and software offering other services). These cookies are sent by third party domains and partner sites that offer their functionality within the page of the site.

Profiling cookies

Profiling cookies are useful to create user profile in order to send him customized advertising message to user needs showed by the user using the web site.